

Case study: Official Publications Online



TSO is the official publisher and distributor for a wide range of official publications, including the Annual Reports and Accounts of Government Departments and Non-Departmental Public Bodies (NDPBs), primary and secondary legislation, Select Committee Reports, Hansard, Command and House Papers, and the London, Edinburgh and Belfast Gazettes.

TSO is constantly looking for ways to add value and improve the service we provide to our official publishing clients and our customers.

The challenge

Managing and using official information can be challenging. Recent trends in information management and increasingly sophisticated and evolving user expectations and requirements, along with changes in official information policy, led TSO to identify a need to increase the

accessibility of official publications. We wanted to make it easier for customers to keep up to date with the latest information and provide services enabling them to store and access publications, maintain links to information online and search across groups of publications.

A service was needed to make the information contained in Official Publications available in multiple formats and across multiple channels.

The solution

TSO developed an innovative service which provides a comprehensive and searchable digital library of Official Publications. The new service, Official Publications Online (OPO), enables subscribers to build a bespoke portfolio of the publications that they require, which are then added to a personal online library and emailed direct on the date of publication. Receiving information

electronically means users benefit from instant access to documents in PDF format.

OPO also provides a range of sophisticated features designed to help users get the most out of Official Publications, including:

- An advanced search capability which works across and within documents
- The facility to set up customisable email alerts or RSS feeds
- Alternative points of access to the information
- Dissemination in multiple formats.

The web service is hosted by TSO, ensuring that even if a document is moved by the author, the accessibility of the information is maintained.

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Content includes:

- Legislation
 - UK Legislation
 - Scottish Legislation
 - Northern Ireland Legislation
 - Welsh Legislation
- Command and House papers, including:
 - Green Papers
 - White Papers
 - Annual Reports and Accounts
 - Departmental Reports
 - Treaty Series
- Parliamentary Publications
 - Hansard
 - Bills and Amends
 - Votes and Proceedings (The 'Vote Bundle')

- Select Committee Reports
- Public Bill Committee Debates
- London, Belfast and Edinburgh Gazettes
- Daily List and Weekly List.

Service mix

- Web hosting
- Routes to Market
- Multi-format publishing

Find out more

Visit our online bookshop for more information:

www.tsoshop.co.uk/officialpublicationsonline

See the online demonstration for yourself:
www.tsomarketing.co.uk/opo (requires flash)

Results

- Official Publications Online successfully launched in May 2009
- Delivery of essential Bibliographic data in electronic format to government and library customers, allowing instant access
- Over 3,750 publications available in electronic format within the first two months of launch – and growing exponentially day-by-day.

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